

STATELINE TRANSIT – YOUR GUIDE TO RIDE

Dear Customer:

On the behalf of the Stateline Mass Transit Board of Directors and our Staff, we would like to welcome you to Stateline Transit.

Throughout this guide, you will find helpful, customer-friendly information regarding:

Certification *Reservations*
Trip Information *Cancellations*
Guidelines

All of us at SMTD, sincerely hope this Guide-To-Ride answers any questions you may have. Should you require additional information, please do not hesitate to call Stateline at **877-561-3330** or **TTY 961-0072** only.

RESERVATION HOURS: Reservations are accepted Monday - Saturday between 8:00 A.M. and 5:00 P.M... Hours of operation are Monday through Friday 6:00 A.M. to 6:00 P.M.. Saturday's hours are 8:00 A.M. to 5:00 P.M... An answering machine accepts reservations on the following holidays: New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

WHOM DO I CALL? : To schedule a ride call one of our Schedulers: **877-561-3330** or **TTY 961-0072**.

SERVICE AREA: Roscoe, Rockton, Rockton Township and South Beloit. Certified Clients may ride anywhere within the service area or can connect with the Rockford Mass Transits Transfer spot at Target on 173, or to Beloit's Transfer Center on Broad St. In addition some pre-approved medical facilities outside of the Roscoe, Rockton, Rockton Township and South Beloit area may be serviced. One end of each trip must begin or end within these boundaries.

FARES:	Adult (17-64) years of age	\$3.00
	Senior(65 or older)	\$1.50
	Disabled (with prior certification)	\$1.50
	Child (7-16 years of age)	\$1.50
	Child (under 7 years of age)	Free with fare paying customer
	Personal Care Attendant*	Free when traveling with approved client

HOW DO I RIDE STATELINE TRANSIT? There is a scheduled arrival time and you must be ready when the vehicle arrives. The driver can wait only five (5) minutes for you to board, we will give you a time to board, and there may be additional stops before reaching your destination.

Please Remember:

- You may ride from any origin in the Stateline Transit service area for any purpose as long as you have filled out an Application Form and a reservation has been made.
- The vehicle may arrive within 15 minutes before or after your scheduled pick - up time. For example, if your pickup time is scheduled for 8:00 A.M., the vehicle may arrive anytime between 7:45 A.M. and 8:15 A.M..

